

NHS

**South East Coast
Ambulance Service**

NHS Foundation Trust



Looking forward

Philip Aistle

Chief Executive Officer



Introduction – My Journey to SECamb



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My impressions of the Trust so far... (after 20 days!)

- + Dedicated & professional staff
- + Focus on patient care
- + Strong leadership team although many interim posts
- + On a journey of improvement – recent strong CQC
- + Areas of outstanding practice noted already including:
 - + Make Ready system
 - + Medicines Management
 - + JRU



Moving Forwards

- + Building on the recent success:
 - + Maintain momentum of improvement & build on progress already made
 - + Tackle areas where we know we need to improve
 - + Push towards achieving an Outstanding rating
- + Making SECamb a great place to work, where staff feel supported & safe
- + Recruiting & retaining the right staff
- + Building a compassionate culture of confidence and excellence

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Some immediate priorities

- + Sustaining & improving our response time performance
 - + Especially our Category 3 & 4 response times
- + Managing the impact of the EU Exit on SECAmb
- + NHS 111:
 - + Managing the end of the interim NHS 111 contract
 - + Delivering the new NHS 111/CAS contract from April 2020
- + HR Delivery
- + Recruiting and training



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Thank you